

# **FACT SHEET**

April 2006

## **Warranty and Consumer Protection Information Relating to Diesel Emission Control Strategies for Regulated Vehicles**

<b>Why should I purchase a verified product?</b>	A product that has been <b>verified</b> by the Air Resources Board ensures the consumer that it does actually perform as it should in reducing diesel particulate matter. It also carries ARB required warranties which protect the consumers. A <b>non-verified</b> device does not meet the requirement for Best Available Control Technology (BACT) under certain ARB regulations, and may not meet the required emission reductions or carry the required warranty.
<b>What protection do I have as the consumer?</b>	All manufacturers must warrant that their product is free from any defects in design, materials, workmanship, or operation of the device, which cause the diesel emission control strategy to fail to conform to the emission control performance level to which it was verified, and covers engine damage caused by the product.
<b>What is the warranty period for these devices?</b>	Dependent on the type of engine, the warranty period for on-road vehicles is from 5 years or 60,000 miles; to 5 years or 150,000 miles. In some cases it is 2 years unlimited miles.
<b>Can I install it myself?</b>	Most manufacturers require the installation be performed by one of their authorized installers.
<b>What if it causes damage to my engine?</b>	The warranty covers the full repair or replacement to return the engine components to the condition they were in prior to the failure, including parts and labor, for damage to the engine components proximately caused by the verified diesel emission control strategy. The manufacturer may, at their option, instead pay the fair market value of the engine prior to the time the failure occurred.
<b>What if it causes damage to my vehicle?</b>	The manufacturer is not required to warrant against damage to the vehicle itself.
<b>Is there a repair charge?</b>	Repair or replacement of any warranted part, including parts and labor, is performed at no charge to the owner, provided the warranty claim is valid.
<b>What is not covered?</b>	Repair or replacement may be excluded under warranty coverage if the diesel emission control strategy, or engine has been abused, neglected, or improperly maintained.